

A warm welcome to you from the Rick Husband Amarillo International Airport! As 2018 has come to a close and 2019 is already upon us, I want to take this opportunity to thank all of you who used the Rick Husband Amarillo International Airport in some way over the past year. Whether that was for a regularly scheduled airline flight or some other reason, your patronage is greatly appreciated.

Calendar year 2018 brought Amarillo new airline service to Phoenix, AZ, and Austin, TX. I hope you are enjoying these flights and the opportunities they present. It is always a great pleasure for an airport director to present new service to a community. Also in 2018, the Airport honored its namesake, Rick Husband, and opened a new honorary area dedicated to Rick and the history of space flight. However, in 2019, we are focusing on growing the existing airline service by helping to promote tourism right here in Amarillo. The airport has forged some great partnerships with organizations like the Amarillo Chamber of Commerce, the Amarillo Convention & Visitors Council, Amarillo College, and the Amarillo Economic Development Corporation. But just as important, we have connected directly with businesses, schools, and the traveling public. All these positive relationships should help to keep the airport moving forward and to grow.

We've planned some customer service improvements for 2019, including a replacement of our flight information display system, replacement of our terminal audio paging system, the addition of background music to the terminal waiting areas, and updates to the restaurants and bar areas. Hopefully, these will be welcome changes that make everyone's airline flights more enjoyable. And, if you fly into our corporate executive terminal, you will soon see the replacement of that entire terminal facility. Great thanks to our Fixed Base Operator, TAC Air, for taking on this incredible project and continuing to invest in Amarillo.

I am truly inspired by everyone I come in contact with here in Amarillo. The "vibe" is one of positive changes, continual improvement, and hope for an incredible future. In 2019, we will continue to promote our vision of being the most respected airport of choice in the State of Texas. To that end, it is my sincere hope that the Rick Husband Amarillo International Airport is your first choice for air travel in 2019. If Amarillo is your travel destination, I hope you have the opportunity to explore all that Amarillo and the surrounding communities have to offer. If your travel destination is elsewhere, we look forward to seeing you upon your return.

On behalf of the entire airport staff, I wish you safe travels throughout the year.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael W. Conner". The signature is fluid and cursive, with a long horizontal stroke at the end.

Michael W. Conner  
Director of Aviation